Senate Community Affairs Committee ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

SOCIAL SERVICES PORTFOLIO 2013-14 Additional Estimates Hearings

Outcome Number: Cross Outcome - Across Programs Question No: 183

Topic: Freedom of Information

Hansard Page: Written

Senator Ludwig asked:

Where did advice concerning the website accessibility certification and provision of PDFs come from and what was the content of that advice?

Answer:

General advice about PDF documents is provided in AGIMO's Web Guide. Limited information has been made available to Departments in regards to website accessibility certification with DSS relying on interpretation of the Web Content Accessibility Guidelines by subject matter experts within the Department.